



# HARVEST

— BISTRO —

# QUESTIONS

## Harvest Bistro FAQs

- **Do you take reservations?**  
*No we do not take reservations for dining in Harvest Bistro. Large groups of 20 plus may reserve the pizza bar area through the events team. \*\* fees may apply \*\**
- **Does this cost?**  
*No, there is no room hire but there may be a minimum spend required.*
- **Do you have vegetarian, vegan, gluten free options?**  
*Yes, we do, however we prefer the term plant based. Identifiers will be provided on the menu for Gluten free (gf), Dairy Free (df), Plant based (pb) and Vegetarian (v)*
- **Are you accessible?**  
*Yes, the club is wheelchair friendly and has hearing loops.*
- **Do you have a kid's menu?**  
*Instead of kid's meals we have a selection of small meals. These are made with the same care and fresh ingredients as the regular meals but are available for \$13 each for members. A kid's ice cream and colouring pack is available for \$1 with any small meal purchased*
- **Can we byo. E.g., birthday cake? Is there a fee?**  
*Cake is the only item that can be brought and consumed in the club. There is no fee applied unless dining in a restaurant. We are unable to store cakes in our fridges but are happy to provide plates and napkins.*
- **Is there a kid's play area?**  
*Our kids play area is open when Harvest is open 7 days.*
- **You say you are sustainable, what does this mean?**  
*The meals served in harvest are prepared onsite by our team of chefs from fresh and where possible locally sourced ingredients. We believe in supporting Australian growers and providing valuable training and development to our staff.*
- **Do we accept senior discounts?**  
*We only use our members discount card.*
- **When is the Harvest Bistro open?**  
*Everyday lunch and dinner  
Mon – Friday – 11:30 – 14:00  
Saturday & Sunday -11:30- 14:45  
Mon – Thurs & Sun – 1:30 – 20:00  
Fri – Sat – 17:30 – 21:00  
On show nights and special occasions, the trading hours may be extended.*



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- **How does the service work?**  
*Pick up a menu from one of the specially designed stands and find a table. Once you have made your decision head up to the clearly signed ordering station. You will be given a buzzer to collect your meal when it is ready.  
Cutlery, salt and pepper and napkins will be provided on the tray when the meal is collected.*
- **Where can I sit?**  
*The buzzers will work anywhere in the bistro or lounge seating areas. Patrons under 18 years of age are not permitted in the club lounge as indicated by signage. The buzzers will not work in gaming areas*
- **Where is the menu?**  
*Menus are available from stands located around the bistro seating area.*
- **Can anyone help me collect my food?**  
*Of course, there are always staff around to help when needed just let a supervisor know.*
- **Are there daily specials?**  
*There are daily members specials listed on the menu  
Monday and Tuesday lunch and dinner is a \$12 pork roast  
Wednesday dinner any pizza or pasta for \$16  
Thursday dinner schnitzel for \$15  
Sunday lunch is Kids eat free with \$20 purchase.*
- **Do you still have roasts and are they on every day?**  
*Yes, we still have our famous roasts every day.*
- **Where do I get cutlery from?**  
*Cutlery will be provided to you on collection of your meal.*
- **How does the soft serve section work?**  
*Guests can approach the POS at the ice creamery and choose from the 4 items on the menu. Each comes with a different number of additional sweeties on top  
Kids ice creams are served in a cone with sprinkles. When a kid's pack is added to a small meal a docket for the ice cream will print and can be redeemed when you are ready from the ice creamery.*
- **Can guests take a meal into Embers or Dove and Shears?**  
*The restaurants within in the club are treated as stand alone restaurants and will not allow any bistro food into that outlet.*
- **Can guests order pizza in the bistro? If so, how does that work?**  
*Pizzas can be ordered from Harvest bar. Keep the flag visible and your pizzas will be delivered. Pizzas will come from pizza bar so will not be made at the same time as your bistro food.*



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- **What does the roast come with?**  
*The roast comes with all the trimmings. Potato, pumpkin, peas, cauliflower bake and gravy, apple sauce or mint jelly.*
- **Can I swap garnishes?**  
*You can swap garnishes like chips and salad for vegetables and mash. For some exchanges a small fee will apply.*
- **Will the menu change?**  
*Yes, the menu will change every 4 months or so but will always offer our roasts and a selection of other favourites.*
- **What is different about our bins**  
*We are trialling a new bin system. Some bins have a green bag in them. This tells you it is a compostable bin. Only compostable items can go in them so no glass, cans, cling film, plastic. They can take all food plus coffee cups, lids, sauce dishes, napkins, bones sandwich boxes and straws.*